

Give a smile a day



User Guide

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Welcome!

Now you can receive digital photos from all your friends and family, from just about anywhere in the world without a computer! It's a brand new way to stay connected with the people you care about most.

Here are some of the unique ways your CEIVA Digital Photo Receiver can help keep you in touch with your loved ones:

- Receive up to 20 new photos a day from friends and family.
- Display a slide show of up to 20 photos at a time
- Lock your Receiver on to your favorite shot.

If you have a computer, or give a friend or family member who has a computer access to your Receiver, you can also:

- Create custom slide shows that run automatically, showcasing your favorite pictures.
- Set your Receiver to turn on and off automatically so that it 's awake when you are.
- Store and manage your pictures, access albums, and remotely manage your Receiver from any web browser, adding and deleting pictures from the actual Receiver in your home, with your account at Ceiva.com.
- Send photos to your own Receiver, or to others' Receivers.
- Turn photos into one-of-a-kind cards with personal messages.
- View personalized entertainment and information channels such as news, sports and local weather.*

Here's how it works:

Each night, your CEIVA Digital Photo Receiver uses your existing phone line to make a short telephone call to your private photo "In-Box" at Ceiva.com. There's no interruption to your current phone service. The Receiver automatically checks for, and retrieves up to 20 new images. When you wake up the next day, you'll find a brand new slide show playing on your Receiver!

The following pages will take you through all the ins-and-outs of setting up your Receiver. From set up and activation to receiving your pictures, we've provided a step-by-step guide. We've also provided information for people who want to send photos to you or other Receivers.

Have any questions or need assistance? Want to keep up to date with all the latest enhancements and product information? Check our "Frequently Asked Questions" section on page 16 of this guide, or visit our web site at Ceiva.com.

*New channels being added continually and are subject to change without notice.

Getting Started Quickly

In The Box:

Here's everything you'll need to set up your CEIVA Digital Photo Receiver, and begin receiving pictures.



- CEIVA Digital Photo Receiver
- 15-Foot Telephone Cord
- Dual Phone Jack
- AC Power Supply with 6-Foot Cord
- User Guide

Follow the 4 step "Welcome to CEIVA" guide inside the front flap of your CEIVA Digital Photo Receiver box. For more complete instructions, see the Setting Up section.

Missing something? Something damaged?

Locate the serial number on the back of your CEIVA Digital Photo Receiver, or on the sides of the box, (12 digits in all), and call 1-877-MYCEIVA to speak with the CEIVA Customer Support Team.



NOTE: Please keep the original product packaging, should you need to return your CEIVA Digital Photo Receiver for repairs.

Setting Up As Easy As 1-2-3!

Choosing a location for your CEIVA Digital Photo Receiver.

- Place the CEIVA Digital Photo Receiver where it's going to be easy to see, and is away from direct sunlight or exposure to extreme temperatures.
- Place the CEIVA Digital Photo Receiver near a power outlet and an existing telephone jack.

ATTENTION: An analog phone line is required for proper functioning of the modem. A digital line could cause a malfunction, or damage to the CEIVA Digital Photo Receiver. Digital lines are most commonly used in offices and hotels.

REGISTER YOUR CEIVA Digital Photo Receiver

A subscription is required to use your CEIVA Digital Photo Receiver.

If you received your CEIVA Digital Photo Receiver as a gift:

Your Receiver may already be registered and a subscription may have been set up for you. Please check with the individual that provided you with the gift.

If you still need to register your CEIVA Digital Photo Receiver:

In order to use your CEIVA Digital Photo Receiver, you must first register and select your subscription package at www.ceiva.com or by calling 1-877-MYCEIVA. You may also obtain subscription pricing when you call or visit us online.

Your CEIVA subscription allows you to:

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- Receive photos automatically updated each night for display on your CEIVA Digital Photo Receiver.
- Have the Ceiva servers handle all necessary formatting, storage, and transmission of photos.
- View personalized entertainment and information channels such as news, sports and local weather.*
- Organize pictures into albums.
- Obtain prints of photos from your Receiver using CeivaPrints.

*New channels continually being added, and are subject to change without notice.

Setting Up (continued)

Please have your Receiver's serial number, and a valid credit card available to proceed with registration. The serial number is located on the sides of the box and on the inside of the support leg of the CEIVA Digital Photo Receiver.

Upon successful registration, the on-screen guide will walk you through the sign-up procedure, and within minutes your CEIVA Digital Photo Receiver will be ready to retrieve pictures.

Dialing from a location that requires a "9" or any other number in it's prefix? Make sure to enter this information in your on-line CEIVA Digital Photo Receiver Settings page (or tell a Customer Support Team Member at 1-877-MYCEIVA) before getting started.

Note: If you install your CEIVA Digital Photo Receiver before registering it, and try to retrieve images, you will see an error message on your display screen.

PLUG IN THE POWER CORD AND THE TELEPHONE LINE



A • Plug the power adapter into an electrical outlet that is not controlled by a lightswitch. The screen may take up to 5 seconds to turn on. 6

Setting Up

 Plug the other end of the power cord into the round hole on the back of the CEIVA Digital Photo Receiver.

Setting Up (continued)



C• Your CEIVA Digital Photo Receiver will use the phone line for only a few minutes each night. If an unused wall jack is available, plug the phone cord into the jack. If you need to share a phone jack with an answering machine, fax machine or another phone, use the dual phone jack (included).



D • Insert the other end of the telephone cord into the square hole on the back of the CEIVA Digital Photo Receiver.

START RECEIVING PICTURES!

By pressing the white button on the back of the CEIVA Digital Photo Receiver, your Receiver will be able to connect to the CEIVA web site to retrieve photos immediately. Simply follow the on-screen instructions.



NOW YOUR RECEIVER IS READY TO RECEIVE PHOTOS!

Receiving Your First Pictures

CEIVA guides you through your first picture album retrieval

When your CEIVA Digital Photo Receiver is first turned on, it displays a series of easy to follow, step by step instructions. Read and follow the messages displayed on your CEIVA Digital Photo Receiver, pressing and releasing the white button on the back of the CEIVA Digital Photo Receiver to advance to the next picture and message.

At the last picture, you are asked to press and hold the white button. Holding the white button tells your CEIVA Digital Photo Receiver to make it's initial connection call, and retrieve the first set of pictures. You'll see a message displayed on the screen stating, **"You can let go now, I'm connecting. To cancel, press my button again."** While the CEIVA Digital Photo Receiver is calling, a blue bar is displayed at the bottom of the screen, slowly moving from left to right as the CEIVA Digital Photo Receiver retrieves your pictures.

If there are new pictures ready and waiting for you at www.ceiva.com, your CEIVA Digital Photo Receiver will retrieve this first set of pictures and display them as a slide show. Every five seconds your CEIVA Digital Photo Receiver will display the next picture in the slide show. From now on, your CEIVA Digital Photo Receiver will automatically connect to www.ceiva.com each night to retrieve any new pictures in your "In-Box", or to update any of your subscribed Content Channels.



If you do not want to wait until the next night to receive new pictures, you can manually download newly sent pictures from your "In-Box". Just press and hold the white button on the back of your CEIVA Digital Photo Receiver and follow the on-screen messages.

Neat Things To Do for Senders!

If you love receiving photos on your Ceiva, and have a computer, here are some neat things you can do when you send photos to other Receivers.

If you don't have a computer, you may want to suggest some of these ideas to the family and friends who send photos to you.



Have fun making postcards to send to family and friends, complete with borders, colors, messages and more!





Send Greeting Cards

What better way to say hello than with CEIVA? You can send the perfect Greeting Card at any time for any occasion!

Order prints, mugs, magnets...

Using CeivaPrints, you can order different sized prints, magnets, puzzles, mugs and keychains... all with your favorite photos on them! You can also order prints by calling 1-877-MYCEIVA.



Neat Things To Do for Receivers!

Use our online Galleries

You'll find a great selection of perfect ready-made images, artwork, and cards to send to others... all within our gallery section at www.ceiva.com!



Get news, weather, sports...

ONLINE Tuesday October 08 Visit www.tvg Hi 73°F Lo 56°F TV-LER NEWS.cor e Rufe According to ute with HEALTH NEWS the first case occurs, due to ts and the lack of testing on The Muppet Channel October 08 ESPA ALL SPORTS Illwood goes on three days' rest win Millwood becomes the latest pitcher three days' rest. ANF preview nd Urlacher set to duel on Monday all, fine Sprewell was fined \$250,000 by

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Extended Forecast

TLIF

...and more! Select free channels and you'll receive daily updates on things of interest to you, even stuff for kids!

You can also order content channels by calling 1-877-MYCEIVA.

Question & Answer

How can I, or someone else add pictures to my CEIVA Digital Photo Receiver?

A • I HAVE A COMPUTER AND INTERNET ACCESS

The first thing you have to do is get pictures onto your computer. There are many ways to accomplish this. For example, you can scan your pictures, transfer them from a digital camera, insert a photo CD or have your newly developed rolls of film sent to a photo website. After storing your pictures as a digital file, go to www.ceiva.com. Sign in and go to your account. From here, you can choose to send your pictures to your CEIVA Digital Photo Receiver, to another CEIVA Digital Photo Receiver, to your albums or to a friend or family member via e-mail. Pictures may be sent one at a time or in a multiple upload of 10 at a time.

To send a picture, click on "send pictures", then select the "Browse" icon. This will allow you to access the files storing pictures on your computer. Highlight the picture you would like to send, select "open", and then click on the "continue" icon. You will see the animated dots moving from left to right as your pictures are being uploaded to the CEIVA. After a few moments your pictures will appear.

Once your pictures have been uploaded, you then have the option to get creative! You can add a message, add a color border, or give your picture a name. As soon as you're ready, "send" away! The picture is now ready and waiting for the CEIVA Digital Photo Receiver to dial-in, or to be viewed as an e-mail.

***Remember:** JPEG images with a file size of 100k or less and a resolution of 640x480 will display best on your CEIVA Digital Photo Receiver.

Question & Answer (continued)

B • I DON'T HAVE A COMPUTER/INTERNET ACCESS

If you don't have Internet access, friends and family (who do have Internet access) may still add pictures to your CEIVA Digital Photo Receiver with your permission. Invite them to become CEIVA Members (it's free) by registering at www.ceiva.com. After they've completed the brief registration process, have them inform you of their "Sign-In" name and then call the CEIVA Customer Support Team at 1-877-MYCEIVA. Our staff will be happy to add your friends and family to your CEIVA Digital Photo Receiver's "Guest List". It takes less then a minute, and when finished, they'll have permission to send pictures to your CEIVA Digital Photo Receiver. This process safeguards your Receiver and prevents unauthorized sending of photos.

What do the buttons do?

Use the two buttons on the back of the CEIVA Digital Photo Receiver to make adjustments:



Adjust The Brightness: (do one of the following)

- Press and release the black button to step through the brightness settings.
- Hold down the black button and cycle through the brightness settings until you release the button.

Stop/Start The Slideshow and Connect Manually

- To stop the slide show, press the white button once.
- To advance to the next and each subsequent picture, press the white button.
- To begin the slide show, press and hold the white button until the screen displays the message: "Let go now to start the slide show, or keep holding to connect".

Connect Manually To www.ceiva.com

- Press and hold the white button.
- Release the button when the screen displays the message: "You can let go now, I'm connecting" . "To cancel, press my button again".

Web Site Features

It's not necessary to have a computer to receive great new photos everyday on your CEIVA Receiver.



This option gives you a thumbnail view of all the pictures that are "Now Showing" on your CEIVA Digital Photo Receiver. To get a better view, double-click on a picture. This will open a larger version, and also display information about when the image was sent, along with the "Sign-In" name of the CEIVA Member who sent it to you. You also have the option to get creative with that photo and then send it to other CEIVA Digital Photo Receivers, e-mail it, or archive it in one of your CEIVA on-line photo albums. Remember to click "Done" once you have finished.

PICTURE IN-BOX •

Curious about what pictures will arrive on your CEIVA Digital Photo Receiver the next time it dials in? The picture "In-Box" shows you how many pictures are waiting to be sent to your Receiver, as well as allowing you to take a "sneak peak" of the upcoming slide show. Click on any of these pictures to see the larger version. Once the larger version appears, it will also display information about when the image was sent, and by whom.

If you don't want to wait for your CEIVA Digital Photo Receiver to dial-in that evening to retrieve pictures, you can "force" it to dialin right now! Just press and hold the white button on the back of the CEIVA Digital Photo Receiver. Keep holding the button, until the CEIVA Digital Photo Receiver displays the message "You can let go now, I'm connecting". Within a few minutes (depending on how many pictures are being downloaded), your CEIVA Digital Photo Receiver will display the newly sent photos!

CEIVA CHANNELS

CEIVA is proud to offer a variety of "CEIVA Channels". Have an interest in the weather, sports updates, news? Visit www.ceiva.com to view the latest selection of "CEIVA Channels". You may subscribe to as many channels as you like, as well as change your selections at any time. "CEIVA Channels", just another great benefit to being a part of CEIVA!

Note: Your CEIVA Digital Photo Receiver has a 20 image capacity. Since "CEIVA Channels" are updated each night, one image slot will be "locked out" per channel (e.g. You've selected 2 channels. Your CEIVA Digital Photo Receiver will update those 2 channels each evening, and can download 18 new images from your "In-Box").

If you do not have a computer and would like to subscribe to "CEIVA Channels", please call us at 1-877-MYCEIVA.

• RECENTLY REMOVED •

When your CEIVA Digital Photo Receiver dials into CEIVA each night, it downloads new images that are waiting in your "In-Box" (up to 20 images total). Pictures that were displayed on your CEIVA Digital Photo Receiver the day before have now been moved to "Recently Removed." Selecting the "Recently Removed" option will give you a thumbnail view of these pictures. Click on any of these images for additional information, such as when the picture was sent, and by whom. The "Recently Removed" option will hold up to 100 images, so from time to time you'll want to archive pictures to your albums. This will keep your pictures from being deleted by newly removed images. Saving your pictures to albums will allow you to resend these pictures at a later date to your CEIVA Digital Photo Receiver, a friend's CEIVA Digital Photo Receiver, or send via e-mail.

• GUEST LIST/INVITE-A-BUDDY •

Seeing new pictures on your CEIVA Digital Photo Receiver each day from friends and family is a wonderful experience. The "Guest List" is the collection of people you have given permission to send pictures to your CEIVA Digital Photo Receiver. To add someone to your "Guest List", click on this option and enter their CEIVA "Sign-In" name.

If your friends and family still need to create a "Sign-In" name, you'll want to make use of our "Invite-A-Buddy" feature. Log into your CEIVA account. Along the left side of the menu bar you will see the icon for ""Invite-A-Buddy"". Simply enter the first and last name, along with the e-mail address of the person you would like to "invite" (5 invitations at a time), and we'll take care of the rest. Your guests will receive an e-mail from CEIVA, which will give a brief demonstration of the CEIVA Digital Photo Receiver, and then walk them through the registration process to become a guest on your CEIVA Digital Photo Receiver.

The same holds true if you would like to send pictures to another CEIVA Digital Photo Receiver. Simply give your friends and family your "Sign-In" name, so they can add you to their "Guest List".

LINKING ALBUMS

Your CEIVA Digital Photo Receiver displays up to 20 images at one time. This means that every night when your CEIVA Digital Photo Receiver dials in, it can retrieve up to 20 new pictures, depending on how many are waiting in your "In-Box".

Linking an Album to your CEIVA Digital Photo Receiver allows you to revisit one of your favorite pictures each day. Linked Albums will deliver one random picture from that album to your CEIVA Digital Photo Receiver each night. For example, if you link one Album to your CEIVA Digital Photo Receiver, you will be able to receive up to 19 new pictures and also receive one randomly selected picture from the Album you've linked. Each additional Album you link to your CEIVA Digital Photo Receiver, equals one less new picture that your CEIVA Digital Photo Receiver can retrieve from the "In-Box" (e.g. 5 linked albums allows for 15 new pictures nightly).

CEIVA Digital Photo Receiver SETTINGS •

The "Receiver Settings" section of the website allows you to "customize" your CEIVA Digital Photo Receiver. You can adjust settings such as the Slide Show Interval, Turn On and Turn Off times, as well as the Dialing Information.

SLIDE SHOW: Your CEIVA Digital Photo Receiver will display 20 pictures in Slide Show format (unless you press the white button once on the back of the CEIVA Digital Photo Receiver to stop the picture rotation). Slide Show rotation times vary from 5 seconds, to once every 2 hours. If you've stopped the slide show on one image, you may restart it by pressing and holding the white button on the back of the CEIVA Digital Photo Receiver. The CEIVA Digital Photo Receiver will display the message "Let go to start the slide show, or keep holding to connect". Simply release the white button, and the CEIVA Digital Photo Receiver will once again start the Slide Show.

PICTURE DISPLAY TIME: This setting allows you to set the hours of the day that you would like the CEIVA Digital Photo Receiver's "display screen" to be on. For instance, you may choose to have

the display turned "off" during the night hours, and then back on again during the day. In this case you could set your "Off Time" for 11:00 pm, and "Turn On Time" for 6:00 am. Even though the display is dark through the night, the CEIVA Digital Photo Receiver will still call into the CEIVA web site to download new pictures and update Content Channels. The CEIVA Digital Photo Receiver will turn its display screen back on at 6:00 am, and resume the slide show rotation.

DIALING INFORMATION: Dialing information tells your CEIVA Digital Photo Receiver "where" it is located and what telephone numbers it should use to reach CEIVA. Simply follow the prompts on-line to establish your CEIVA Digital Photo Receiver's location and "Dial-In" numbers. You will first need to enter the telephone number from which the CEIVA Digital Photo Receiver is dialing (e.g. your home phone number, office, etc.). You will then be asked to select up to three local "dial-in" telephone numbers. Your CEIVA Digital Photo Receiver will dial these numbers to reach CEIVA.

If the CEIVA Digital Photo Receiver is moved to a new location (i.e. summer home, or a friends home, etc.), it will be necessary to adjust the CEIVA Receiver's "Dialing Information" for that specific location.

If the location you select for your CEIVA Digital Photo Receiver is in an environment which will require the CEIVA Digital Photo Receiver to dial a "9,8,7, or 2" to establish a dial tone, please be aware of the following: The CEIVA Receiver **must** be plugged into an *"analog phone line". Once the CEIVA Digital Photo Receiver is able to dial out, you will experience a series of 5-7 error messages, before the CEIVA Digital Photo Receiver will automatically simulate a delayed dial to reach CEIVA. After this initial connection to CEIVA, the CEIVA Digital Photo Receiver will download the dialing prefix from your "Receiver Settings" located at www.ceiva.com. Once this has been completed, your CEIVA Digital Photo Receiver will be able to perform its normal nightly connection.

*Attention: An analog phone line is required for proper functioning. A digital line could cause a malfunction, or damage to the CEIVA Digital Photo Receiver.

PICTURES I'VE SENT: Can't remember if you've sent a picture or not? Select the "Pictures Sent" option (located on the left side of your home page at www.ceiva.com) to display a copy of any picture sent by you. Click on any image, and a larger version will pop up, displaying information such as the date and time it was originally sent. This page also offers you the opportunity to send the picture to someone else, or to delete it.

• MY ALBUMS •

Although this feature is similar to your "In-Box", "Albums" are more like photo albums. You can create your own albums, name them, and move and arrange pictures into them at anytime. In most cases, these will be pictures that you have already viewed on your CEIVA Digital Photo Receiver and wish to save. However, you do have the option to "upload" pictures directly from your computer into the album of your choice. To access your albums, simply go to your home page at www.ceiva.com, and select the "My Albums" option, located under "My Account" on the left side of the page, or by clicking on the "Albums" icon in the center section of your CEIVA home page. To create an album, select the "New Album" option. Enter the name you would like to give your album, and select "Add". Your pictures will be securely stored in your albums, and are available for you to view at anytime from a web browser. As a CEIVA Diaital Photo Receiver Owner, you may archive up to 1000 pictures.

DESTINATIONS AND GUEST LISTS •

"Destinations" is a list of other CEIVA Digital Photo Receiver owners who have given you permission to send pictures to their CEIVA Digital Photo Receivers. Here's how it works: When you become a "CEIVA Member" you are required to select a "Sign-In" name for your account. Once you have your "Sign-In" name established, give that name to friends and family so they can place you on their "Guest List". This will allow you to send pictures to their CEIVA Digital Photo Receivers.

You will also need to place their "Sign-In" names on your "Guest List", allowing them to send pictures to your CEIVA Digital Photo Receiver. Friends and family who do not own a CEIVA

Digital Photo Receiver can still send pictures to your CEIVA Digital Photo Receiver by joining as a CEIVA Member (which is FREE), and having you add their "Sign-In" name on your "Guest List".

To add names to your "Guest List" simply log on to www.ceiva.com, and select "Guest List", located under the heading of "My Receiver" in the center section of the screen. Then simply fill in the "Sign-In" name of the guest you would like to add, and select "add guest." To view the list of CEIVA Digital Photo Receivers you can send pictures to, select "Destinations" from the far left side of your CEIVA home page. Remember, you can only view the "Destinations" list, not add.



Friends and family you to send pictures to your CEIVA Digital Photo Receiver.

Guest List

have given permission



Destinations

CEIVA Digital Photo Receivers you have permission to send pictures to.

• MY PROFILE •

The "My Profile" option may be selected at www.ceiva.com, located on your CEIVA Home Page. In this area you may adjust or change items such as address, phone number and e-mail, along with your "Password", your "Secret Question", and your "Site Option".

CEIVA REGISTRATION •

Registering your CEIVA Digital Photo Receiver "activates" your CEIVA Digital Photo Receiver, and attaches it to your CEIVA Membership Account. Each CEIVA Digital Photo Receiver has its own unique 12 digit serial number located on the inside of the

CEIVA Receiver's support leg (and on the outside of your CEIVA Digital Photo Receiver box). To register your CEIVA Digital Photo Receiver, go to www.ceiva.com and sign in to your membership account. On your CEIVA Home Page select the "Register Receiver" option, located under "My Account, and simply follow the on-screen prompts.



Frequently Asked Questions About Your CEIVA Digital Photo Receiver

What do I need to use my CEIVA Digital Photo Receiver?

To use your CEIVA Digital Photo Receiver, you will need a standard AC Power outlet, and a working "analog" phone line. Remember to make use of the provided dual jack splitter if necessary.

Who can send photos to my CEIVA Digital Photo Receiver?

Anyone with Internet access can send pictures to a CEIVA Receiver, with the owner's permission. It's free to send photos, and they may be sent from anywhere in the world. Once a sender signs up on the CEIVA website, they can store up to 50 pictures in on-line albums, decide which ones to send, add captions, messages, etc. If you do not list a particular user on your guest list, they will not be able to send photos to your Receiver.

How do I care for my CEIVA Digital Photo Receiver?

Dust regularly with a clean, soft cloth. If necessary, you may lightly moisten the cloth with water or glass cleaner. Do not spray liquids directly onto your CEIVA Digital Photo Receiver. Do not submerse the CEIVA Digital Photo Receiver in water, or use your CEIVA in any location where it may become wet.

How do I control the picture "on" and "off" times?

Adjusting your CEIVA Digital Photo Receiver's on and off times may be done by accessing your CEIVA Home Page, and selecting the "Receiver Settings" option. Once you have selected the desired times, remember to click on "Update Receiver" to lock in your new settings.

Note: If you've selected to have your CEIVA Digital Photo Receiver's display turned off during the night hours, the CEIVA Digital Photo Receiver will still dial into CEIVA to update your pictures and selected Content Channels. It should also be noted that the back of the CEIVA Digital Photo Receiver may be warm to the touch.

How many pictures are stored on my CEIVA Digital Photo Receiver?

Your CEIVA Digital Photo Receiver can store up to 20 images at a time. Images can be actual pictures or Content Channels you have selected for your CEIVA Digital Photo Receiver. Remember FAQS

Frequently Asked Questions (continued)

that one image slot is locked out per Content Channel selected. For instance, if you have 2 Content Channels selected, your CEIVA Digital Photo Receiver has the ability to download 18 new pictures each night. If you scroll through the slide show manually (by pressing and releasing the white button on the back of the CEIVA Digital Photo Receiver), you will see the "CEIVA Tip of the Month" image. This image sits in the 21st slot of your CEIVA Digital Photo Receiver, and may only be viewed when scrolling through the slide show manually.

How many albums can I create, and how many pictures can I store in each album?

As a CEIVA Digital Photo Receiver owner, you can create as many albums as you wish with a total storage capacity of 1,000 pictures. You receive an additional 1,000 picture storage capacity with each CEIVA Digital Photo Receiver added to your account. Non- CEIVA Digital Photo Receiver owners who have registered as a "CEIVA Member" (which is free), may archive as many as 50 pictures in their account.

What kind of pictures can I send?

You can send many popular image files (such as JPEG, TIFF and GIF files) to the CEIVA Digital Photo Receiver, or to on-line albums. Your images are not required to be photographs. You can also display reminder messages or artwork. You can create the images with a digital camera, a scanner, or a graphics program.

Note: Although we do not monitor the pictures in your album, CEIVA will comply with the applicable laws where you live. Your pictures may be accessible to law enforcement following legal due process.

What if I don't have a scanner or digital camera?

Most photo processors can create digital images during film processing. The Internet offers a variety of photo processing services which would allow you to access your images digitally. Your local copy or print center may also be able to create digital images by scanning your photos or artwork. Images may also be created from graphics programs as well as downloading non-copyrighted images from the Internet.

Frequently Asked Questions (continued)

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ABOUT YOUR CEIVA DIGITAL PHOTO RECEIVER DIALING

What happens if I am using the telephone or pick up the telephone receiver when my CEIVA Digital Photo Receiver is trying to retrieve pictures?

In the event that you are using the phone when the CEIVA Digital Photo Receiver tries to dial out, or you pick up the telephone receiver while the CEIVA Digital Photo Receiver is using the phone line to retrieve pictures, your CEIVA Receiver will cancel its attempt, and retry again later. Depending on when this happens, your CEIVA Digital Photo Receiver may wait until the following night before it retrieves new pictures. To update your pictures right away, press and hold the white button on the back of the CEIVA Digital Photo Receiver until you see the message that reads, "You can let go now, I'm connecting. To cancel, press my button again."

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ABOUT YOUR ACCOUNT AND REGISTRATION

What happens if I move?

When you move your CEIVA Digital Photo Receiver to a new location (different area code or phone number), you should first (before moving), update your telephone information at your CEIVA Home Page under the "Receiver Settings" option.*

Once your new telephone number is entered into your "Receiver Settings" (remember to click on "update" before leaving the "Receiver Settings" area), simultaneously press and hold the black and white buttons on the back of your CEIVA Digital Photo Receiver. Once the screen is dark, release the buttons and allow the CEIVA Digital Photo Receiver to dial into CEIVA to update its account information. Once you have completed this, do not dial in the CEIVA Digital Photo Receiver again, until it is plugged in at your new location.

*If you don't know your new phone number before moving, contact our Customer Support Team, and they'll be glad to lend a hand.

Troubleshooting Your CEIVA Digital Photo Receiver

The CEIVA Digital Photo Receiver doesn't seem to dial-in to retrieve pictures.

- Make sure the phone line is securely plugged into the wall jack as well as the back of the CEIVA Digital Photo Receiver, and that both plugs are free of dust and debris.
- O Check "Receiver Settings" at the CEIVA web site to make sure the correct location phone number is entered.
- Make sure the phone line is not being used by another device at the same time (fax machine, answering machine, etc.).
- Check to make sure there is no delay in establishing a dial tone on your phone line.
- Check to make sure the CEIVA Digital Photo Receiver's modem is working by forcing a connection to CEIVA. To do this, press and hold the white button on the back of the CEIVA Digital Photo Receiver, until the connection message ("You can let go now, I'm connecting. To cancel, press my button again") is displayed. When the blue bars appear at the bottom of the screen, pick up another phone handset that is on the same phone line as the CEIVA Digital Photo Receiver. Listen for dialing sounds or the sound of the modem trying to connect. The sound is very similar to that of a fax machine connecting, or when a computer is trying to connect to the Internet.



The CEIVA Digital Photo Receiver shuts off after a few minutes.

- Make sure the CEIVA Digital Photo Receiver is properly plugged in to an active outlet.
- O Check "Receiver Settings" at the CEIVA web site to verify the "turn on and turn off" times for your CEIVA Receiver.
- Press the black button on the back of the CEIVA Digital Photo Receiver a few times to make sure the CEIVA Digital Photo Receiver has not defaulted to the "lights out" mode.

Pictures won't scroll.

Press the white button on the back of the CEIVA Digital Photo Receiver until you see the message that reads, "You can let go now to start the slide show, or keep holding to connect."

Pictures keep scrolling.

• To stop the slide show, press the white button on the back of the CEIVA Digital Photo Receiver once. Your CEIVA Digital Photo Receiver will continue to display the current picture, until you restart the slide show or advance to the next picture by manually pressing the white button once.

Troubleshooting (continued)



The CEIVA Digital Photo Receiver's screen is dark.

- Make sure the power supply is securely plugged in to the back of the CEIVA Digital Photo Receiver, as well as a working power outlet. You'll want to make sure the outlet you have selected is not a "switched outlet" (controlled by a light switch).
- Press the black button on the back of the CEIVA Digital Photo Receiver a few times to assure the CEIVA Receiver is **not** in the "lights out" mode.

The CEIVA Digital Photo Receiver displays an error

If the CEIVA Digital Photo Receiver is having difficulties performing it's dial-in connections to CEIVA, it will display a variety of "error messages". Here are a few things you'll want to check.

- Make sure the phone number in your "Receiver Settings" (located on your CEIVA Home Page), matches the actual location from where the CEIVA Digital Photo Receiver is dialing.
- Make sure there is a variety of dial-in numbers (3 different local dial-in numbers are preferred) in your "Receiver Settings" (If your account is on "local service").
- Verify that all connections to the CEIVA Digital Photo Receiver and wall outlets (both power supply and phone line) are securely plugged in.
- Make sure there isn't anything unnecessary in the "Dialing Prefix" (located in your "Receiver Settings"), of your CEIVA Digital Photo Receiver's account (e.g. a 1, 9 or perhaps your area code, etc.). For example: If the "Dialing Prefix" in your CEIVA Digital Photo Receiver's account had a 1515 in it, your CEIVA Digital Photo Receiver could potentially be trying to dial 1-515-515-000-0000. This would of course be too many numbers, and be the cause of a failed connection attempt.

Need more assistance?

If you have a computer, take a few minutes to access our web site's "help" section located at help.www.ceiva.com. Loaded with information about the CEIVA Digital Photo Receiver, the "help" library is a wonderful resource, and a wealth of information. Or, you can reach the CEIVA Customer Support Team via e-mail at support@ceiva.com. If you don't have a computer, the CEIVA Customer Support Team is available to lend a helping hand. They can be reached by dialing 1-877-MYCEIVA.

The Fine Print

WARNING STATEMENT

(CFR47,§15.105,§15.21,and§15.27)

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If the equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures with respect to radios or televisions: • Reorient or relocate the receiving antenna. Increase the separation between the equipment and Receiver. Connect the equipment into an outlet on a circuit different from that to which the Receiver is connected. Ensure that card mounting screws, connector attachment screws and all ground wires are secured and tight. Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by CEIVA Logic, Inc. could void the user's authority to operate the equipment. This product was FCC certified under test conditions that included the use of shielded I/O cables and connectors between system components. To be in compliance with FCC regulations, the user must use shielded cables and connectors and install them properly.

Warning About WaterProximity

Do not use this product where it could be splashed or fall into water; for example, near a bath tub, wash bowl, kitchen sink, laundry tub, or near a swimming pool.

L I MI T E D WA R R A N T Y Warranty Coverage

THIS IS TO CERTIFY that the CEIVA photo display product, Model Number LF2000 (hereafter referred to as the "CEIVA Product") is warranted to be free of all defects in material and workmanship for ninety (90) days from the date of purchase if proof of purchase is presented within the warranty period to the manufacturer, CEIVA Logic, Inc. ("manufacturer".) Within the period of this warranty, manufacturer is obliged to authorize repair to any part proving defective in material or workmanship, excluding the CEIVA Receiver and glass, or replace the CEIVA Product. Repair service center(s) can be located by calling 1-877-MYCEIVA. Expenses related to replacing or repairing a defective part under this warranty will be assumed by manufacturer except for the following expenses, which will be assumed by the buyer: cost of transporting the product to our service center, including all packaging which adequately protects the CEIVA Product. Manufacturer's sole obligation under this express warranty shall be, at manufacturer's option and expense, to repair the defective product or part, deliver to buyer an equivalent product or part to replace the defective item, or if neither of the two foregoing options is reasonably available, manufacturer may, in its sole discretion, refund to buyer the purchase price paid for the defective product. All products that are replaced will become the property of manufacturer. Replacement parts may be new or reconditioned. Manufacturer warrants

any replaced or repaired product or part for ninety (90) days from shipment, or the remainder of the initial warranty period, whichever is longer.

What This Warranty Does Not Cover

This warranty does not apply to any defects caused by negligence, misuse, accidents, acts of God, commercial use, modification to any part of the CEIVA Product, including A/C adapter, CEIVA Receiver, glass or telephone cable, or accessories. This warranty does not apply to improper operation or maintenance, connection to improper electrical supply, or attempted repair by anyone other than a facility authorized by manufacturer to service the CEIVA Product. This warranty is invalid if the factory applied serial number has been altered or removed from the CEIVA Product. This warranty is valid for purchases within the United States only. We reserve the right to make changes or improvements in our products without incurring any obligation to similarly alter products previously purchased.

Buyer's Obligations for Warranty Coverage

The buyer must notify seller or manufacturer of any defect, malfunction, or nonconformity promptly upon discovery. Within 30 days after receiving notice from the buver, the manufacturer will authorize repair of the CEIVA Product. Improper or incorrectly performed maintenance or repairs by buyer or an unauthorized repair facility voids this warranty. This warranty is effective only if proof of purchase is presented within the warranty period to the seller or manufacturer. We neither assume nor authorize any representative or other person to assume for us any other liability in connection with the sale or shipment of our products. This warranty does not apply to CEIVA Products after the first purchase. Such products are subsequently sold "as is" or "with all faults". Returned products should include a Return Material Authorization (RMA) number or User Service Order (USO) number marked on the outside of the package, and sent prepaid and packaged appropriately for safe shipment, and it is recommended that they be insured or sent by a method that provides for tracking of the package. Responsibility for loss or damage does not transfer to manufacturer until the returned item is received. The repaired or replaced item will be shipped to buyer, at manufacturer's expense, not later than thirty (30) days after seller or manufacturer receives the defective product. Manufacturer shall not be responsible for software, firmware, information, or memory data of buyer contained in, stored on, or integrated with any products returned to manufacturer for repair, whether under warranty or not.

If the buyer and CEIVA Logic, Inc. disagree over either's performance under the terms of this warranty, the buyer may submit the matter for resolution to the Better Business Bureau: Attention-Dispute Resolution Department. The buyer will not be responsible for expenses incurred in submitting a dispute for resolution under the terms of this paragraph.

The buyer is required to submit any dispute for resolution under this paragraph before pursuing any legal remedies to which he or she may be entitled under federal Magnuson-Moss Warranty Act for breach of warranty. Certain states may allow you to sue without using this informal procedure.

DISCLAIMER OF WARRANTIES

WARRANTIES EXCLUSIVE: IF MANUFACTURER'S PRODUCT DOES NOT OPERATE AS WARRANTED ABOVE, BUYER'S SOLE REMEDY FOR BREACH OF THAT WARRANTY SHALL BE REPAIR, REPLACEMENT, OR REFUND OF THE PURCHASE PRICE PAID, AT MANUFACTURER'S OPTION. TO THE FULL EXTENT ALLOWED BY LAW, THE FOREGOING WARRANTIES AND REMEDIES ARE EXCLUSIVE AND ARE IN LIEU OF ALL OTHER WARRANTIES, TERMS, OR CONDITIONS, EXPRESS OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHER-WISE, INCLUDING WARRANTIES, TERMS, OR CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, SATIS-FACTOR QUALITY, CORRESPONDENCE WITH DESCRIPTION, AND NONINFRINGEMENT, ALL OF WHICH ARE EXPRESSLY DISCLAIMED.

LIMITATION OF REMEDIES

TO THE FULL EXTENT ALLOWED BY LAW, MANUFACTURER ALSO EXCLUDES FOR ITSELF AND ITS SUPPLIERS ANY LIABILITY, WHETHER BASED IN CONTRACT OR TORT (INCLUD-ING NEGLIGENCE), FOR INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY KIND, OR FOR LOSS OF REVENUE OF PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE SALE, INSTALLATION, MAINTENANCE, USE, PERFORMANCE, FAILURE, OR INTERRUPTION OF ITS PRODUCTS, EVEN IF MANUFAC-TURER OR ITS AUTHORIZED RESELLER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND LIMITS ITS LIABILITY TO REPAIR, REPLACEMENT, OR REFUND OF THE PURCHASE PRICE PAID, AT MANUFACTURER'S OPTION. THIS DISCLAIMER OF LIABILITY FOR DAMAGES WILL NOT BE AFFECTED IF ANY REMEDY PROVIDED HEREIN SHALL FAIL OF ITS ESSENTIAL PURPOSE.

This product may include or be bundled with third party software, the use of which is governed by a separate end user license agreement. This warranty does not apply to such third party software. For the applicable warranty, please refer to the end user license agreement governing the use of such software.

LIMITATION OF DISCLAIMER

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THIS EXPRESS WARRANTY IS LIMITED TO THE DURATION OF TIME SET FORTH HEREIN AND ALL IMPLIED WARRANTIES FOR MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE ARE LIMITED IN DURATION TO THE TIME OF THIS EXPRESS WARRANTY PERIOD IF THE DIS-CLAIMER OF THE IMPLIED WARRANTY IS NOT PERMITTED. IF A PROVISION IS DEEMED VOID, THE BALANCE OF THE WARRANTY SHALL BE INTERPRETED TO ACHIEVE THE INTENT OF THE PARTIES. THIS CONTRACT CONSTITUTES THE COMPLETE AGREEMENT BETWEEN THE PARTIES, SUPERSEDING ALL PRIOR WRITTEN AND ORAL AGREEMENTS.

A buyer of this product in California has the right to have this product serviced or repaired during the warranty period. The warranty period will be extended for the number of whole days that the product has been out of the buyer's hands for warranty repairs. If a defect exists within the warranty period, the

warranty will not expire until the defect has been fixed. The warranty period will also be extended if the warranty repairs have not been performed due to delays caused by circumstances beyond the control of the buyer, or if the warranty repairs did not remedy the defect and the buyer notifies the manufacturer or seller of the failure of the repairs within 60 days after they were completed. If, after a reasonable number of attempts, the defect has not been fixed, the buyer may return this product for a replacement or a refund subject, in either case, to deduction of a reasonable charge for usage. This time extension does not affect the protections or remedies the buyer has under other laws. The buyer has the right to bring any action at law or equity to resolve disputes concerning or to enforce the provisions of this warranty. Buyer must bring an action for breach of warranty within fifteen months from delivery of product. The laws of the State of California and applicable Federal laws relating to warranties on consumer goods shall govern this agreement excluding conflicts of laws principles and excluding the United Nations Convention on Contracts for the International Sale of Goods. The manufacturer and buyer consent to the jurisdiction of Federal or State courts residing in California. This warranty gives you specific legal rights, and you may also have other rights that vary from State to State.

EXHIBIT J (F C C PA R T 6 8) CUSTOMER INFORMATION

This equipment complies with Part 68 of the FCC rules. On the back, in the lower left hand corner of this equipment is a label that contains, among other information, the FCC registration number and ringer equivalence number (REN) for this equipment. You must, upon request, provide this information to your Telephone Company. This equipment uses the following USOC jacks: one RJ11 jack. An FCC compliant telephone cord and modular plug is provided with this equipment. This equipment is designed to be connected to the telephone network or premises wiring using a compatible modular jack which is Part 68 compliant. See Installation Instructions for details. The REN is useul to determine the quantity of devices, you may be connected to the telephone line and still have all those devices ring when your telephone number is called. In most, but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices you may connect to your line, as determined by the total RENs, you should contact your local Telephone Company to determined the maximum REN for your calling area. If the terminal equipment, LF2000, causes harm to the telephone network, the Telephone Company may discontinue your service temporarily. If possible, they will notify you in advance. But if advance notice isn't practical, the Telephone Company will notify you as soon as possible. You will be informed of your right to file a complaint with the FCC. The telephone company may make changes in it's facilities, equipment, operations or procedures that could affect the operation of the equipment, if this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service. If you experience trouble with this telephone equipment, please contact CEIVA Logic Inc. at 1-877-MYCEIVA for information on obtaining service or repair. If the equipment is causing harm to the telephone network, the Telephone Company may request you to disconnect the equipment until the problem is resolved. There are no user serviceable parts in this equipment. This equipment is not hearing aid compatible This equipment may not be used on public coin phone service provided by the Telephone Company. Connection to party line service is subject to state tariffs.

MANUFACTURER, WARRANTOR:

CEIVA Logic, Inc. 214 E. Magnolia Boulevard Burbank, CA 91502

IMPORTANT SAFEGUARDS

When using an electrical appliance basic safety precautions should be followed, including the following:

- 1. To prevent against the risk of electrical shock, do not put your CEIVA Digital Photo Receiver in water or other liquid.
- 2. Do not use this product where it could be splashed or fall into water; for example, near a bath tub, wash bowl, kitchen sink, laundry tub, or near a swimming pool.
- Do not operate any appliance with a damaged cord or plug, or after it malfunctions, or becomes damaged in any manner. Contact CEIVA Support (1-877-MYCEIVA) for proper return and repair or replacement of the CEIVA Receiver.
- 4. WARNING: TO REDUCE THE RISK OF ELECTRICAL SHOCK OR FIRE, DO NOT REMOVE THE BACK PANEL. NO USER SERVICEABLE PARTS ARE INSIDE. REPAIR SHOULD BE DONE BY AUTHORIZED PERSONNEL.

Give a smile a day





Personal Information

Fill in the blanks to remember important information about your account

	My Sign-In Name
	My Password
-	·
	Serial Number
My Guest	
Sign-In Name	
My Guest	
Sign-In Name	
My Guest	
Sign-In Name	
My Guest	
Sign-In Name	

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Personal Info



ow you can receive and display a slide show of new digital photos from friends and family every day - without a computer. Each night, your CEIVA Receiver will automatically make a short local call over your existing phone line and retrieve pictures that have been sent to you. It's a great new way to stay in touch with those you love the most.



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